



CCTV Policy

Resolved November 2025
Review date November 2028

1. Overview

This Policy should be read with reference to the UK GDPR Data Protection Act 2018 (incorporating the Data (use and Access) Act 2025 (DUAA), Freedom of Information Act 2000 (FOIA), the Protection of Freedoms Act 2012 (PFA), the Human Rights Act 1998 (HRA), the Secretary of State's Surveillance Camera Code of Practice (SC code) and the Information Commissioner's Office (ICO) CCTV Code of Practice.

2. Background & Introduction

Under the Protection of Freedoms Act 2012 and UK GDPR Articles 6, 9, and 10 and relevant sections of the DPA 2018 and DUAA 2025 the processing of personal data captured by CCTV systems is governed (including images identifying individuals). The Information Commissioner's Office (ICO) has issued a Code of Practice on compliance with legal obligations. The use of CCTV is covered by the Act, regardless of the number of cameras or how sophisticated the equipment is and Haddenham Parish Council adheres to the ICO's Code of Practice.

Haddenham Parish Council is committed to informing its staff, volunteers and service users about the presence of and operation of CCTV. This Policy is available on the Haddenham Parish Council's website so that all stakeholders are clear about how CCTV is utilised.

Access to personal information recorded through CCTV cameras is restricted solely to the Data Protection Officer and Council Officers appointed by Haddenham Parish Council.

3. Objectives and targets

This CCTV Policy explains how Haddenham Parish Council will operate its CCTV equipment and comply with the current legislation.

Haddenham Parish Council uses CCTV equipment for recognised legitimate interests to provide a safer, more secure environment for its staff, volunteers and service users and to combat vandalism and theft. Essentially it is used for:

- The prevention, investigation and detection of crime.
- The apprehension and prosecution of offenders (including use of images as evidence in criminal proceedings).
- Safeguarding public, volunteers and staff.
- Monitoring the security of the site.
- To protect members of the public and private property

Haddenham Parish Council **does not** use the CCTV system for covert monitoring.

4. Location

Cameras are located in those areas where it has been identified there is a need and where other solutions are ineffective. The CCTV system is used solely for purpose(s) identified and is not used to routinely monitor staff, volunteers, or service users' conduct. Cameras will not be

used in areas subject to a heightened expectation of privacy e.g. changing rooms or toilets. Signage alerts individuals to the use of CCTV on entrance to Parish Council Buildings.

Static cameras will not focus on private homes, gardens and other areas of private property.

Materials or knowledge secured as a result of CCTV will not be used for any commercial purpose. Recordings will only be released to the media for use in the investigation of a specific crime and with the written authority of the Police. Tapes will never be released to the media for purposes of entertainment.

5. Maintenance

The CCTV system is maintained by Haddenham Parish Council and includes periodic maintenance inspections.

Haddenham Parish Council is responsible for:

- Ensuring that it complies with its responsibilities in relation to guidance on the location of the camera.
- Ensuring that the date and time reference are accurate.
- Ensuring that suitable maintenance and servicing is undertaken to ensure that clear images are recorded.
- Ensuring that the Data Protection Officer is trained in the use of the equipment.
- Ensuring that cameras are protected from vandalism in order to ensure that they remain in working order.

6. Identification

In areas of entrance to Parish Council buildings, the Council will ensure prominent signs are in place.

The signs will:

- Be clearly visible and legible.
- Contain details of the organisation using CCTV and who to contact about the scheme.
- Be an appropriate size depending on context.

7. Type of equipment

Haddenham Parish Council's standard CCTV cameras record visual images and have the ability to record sound. The sound has been turned off for all cameras.

8. Administration

Haddenham Parish Council is the Data Controller and the Data Protection Officer. The Data Protection Officer is the nominated person who ensures compliance with data protection and GDPR laws. The Parish Council Officers and the Council's nominated monitoring organisation - Crimewave will have access to images and they are aware of the procedures that need to be followed when accessing the recorded images. The Data Protection Officer is trained and is aware of responsibilities under the CCTV Code of Practice: <https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/cctv-and-video-surveillance/guidance-on-video-surveillance-including-cctv/>

Access to recorded images is restricted to the Data Protection Officer, Parish Council Officers and Crimewave. Recordings will be accessed initially by the Council Officers and Crimewave in the event of an incident of legitimate interest.

Access to the medium on which the images are recorded is documented. All employees and Crimewave are aware of the restrictions in relation to access and security, and disclosure of, recorded images.

9. Image storage, viewing and retention

Recorded images will be stored for a maximum of 30 days and will be recorded over in a loop.

Haddenham Parish Council reserves the right to use images captured on CCTV where there is activity of incidents of legitimate interest. The Data Protection Officer will retain images for evidential purposes in a locked area. Where images are retained, the Data Protection Officer will ensure the reason for its retention is recorded, where it is kept, any use made of the images and finally when it is destroyed.

Haddenham Parish Council ensures that images are not retained for longer than is necessary. Once the retention period has expired, images are removed or erased.

10. Disclosure

Disclosure of the recorded images to third parties can only be authorised by the Data Controller.

Disclosure will only be granted:

- If its release is fair to all individuals concerned.
- If there is an overriding legal obligation (e.g. information access rights).
- If it is consistent with the purpose for which the system was established.

All requests for access or for disclosure are recorded. If access or disclosure is denied, the reason is documented.

NB

Within the DUAA Act 2025, personal data can be shared with organisations such as the Police. The Council does not need to make an assessment on whether they need it for their public duties.

11. Subject Access Requests (SARS)

Individuals whose images are recorded have a right to view images of themselves. If Haddenham Parish Council receives a Subject Access Request under the UK GDPR 2018 incorporating DUAA 2025. It will make reasonable and proportionate searches to comply with requests within 1 month. The Council may charge a fee for the provision of a copy of images. If the Council receives a request under the Freedom of Information Act 2000 it will comply with requests within 20 working days of receiving the request. Those requesting access must provide enough detail to allow the operator to identify that they are the subject of the images, and for the operator to locate the images on the system. Requests for access should be addressed to the Data Controller. Should the Council require clarification on the request. The 20 days to comply will stop and then restart when the information is received (DUAA 2025).

As a general rule, if the viewer can identify any person other than, or in addition to, the person requesting access, it will be deemed personal data and its disclosure is unlikely as a Freedom of Information request. .

12. Monitoring and evaluation

Haddenham Parish Council undertakes regular audits to ensure that the use of CCTV continues to be justified. The audit includes a review of:

- Its stated purpose.
- The location.
- The images recorded.
- Storage length.
- Deletion.

13. Period of Review

The efficacy of this Policy will be reviewed biennially by Haddenham Parish Council or to comply with new legislation. If the Council decides to change the way in which it uses CCTV, it will inform the Information Commissioner within 28 days.

14. Guiding Principles

System operators should adopt the following 9 guiding principles:

1. Use of a surveillance camera system must always be for a specified purpose which is in pursuit of a legitimate interest .
2. The use of a surveillance camera system must take into account its effect on individuals and their privacy, with regular reviews to ensure its use remains justified.
3. There must be as much transparency in the use of a surveillance camera system as possible, including a published contact point for access to information and complaints.
4. There must be clear responsibility and accountability for all surveillance camera system activities including images and information collected, held and used.
5. Clear rules, policies and procedures must be in place before a surveillance camera system is used, and these must be communicated to all who need to comply with them.
6. No more images and information should be stored than that which is strictly required for the stated legitimate interest, and such images and information should be deleted once their purposes have been discharged.
7. Access to retained images and information should be restricted and there must be clearly defined rules on who can gain access and for what purpose such access is granted; the disclosure of images and information should only take place when it is necessary for such a purpose or for law enforcement purposes.
8. Surveillance camera system operators should consider any approved operational, technical and competency standards relevant to a system and its purpose and work to meet and maintain those standards.

9. Surveillance camera system images and information should be subject to appropriate security measures to safeguard against unauthorised access and use.

Data Controller: Haddenham Parish Council

ICO Registration: Z7761368

Data Protection Officer

Clerk to the Council

Data Protection Officer
Haddenham Parish Council

Banks Park

Banks Road

Haddenham

Bucks HP17 8EE