

## Ordering Non-Prescription Pharmacy Items From JMW Vicary

**NEW HOTLINE Tel number: 07592 088 180**

**9am-12noon Mon-Fri only** - leave a message outside these times

Available for receiving calls to order **Non-Prescription Pharmacy items only**.

Or see [Order Form](#) link on Haddenham.net  
and Parish Council website's Coronavirus page

- **Who is this for?** : Anyone wanting to order Non-Prescription items from the Pharmacy shop. Prescription items should still be ordered through the normal Pharmacy (or Surgery) channels. Email [jmwvicaryltd@aol.com](mailto:jmwvicaryltd@aol.com) preferred or phone 01844 291960 if email not possible.
- If customers ring the main Pharmacy number to place an order for **Non-Prescription items**, they will be advised to ring or leave a message on the NEW Tel number above to put in their order.
- Customers ringing this number will speak to a vetted, discreet and helpful Fish Scheme volunteer who will take the details of their order and pass these to the pharmacy for processing. The aim being to:
  - Allow Pharmacy staff more time to focus on the increased prescription workload resulting from the Covid19 crisis.
- Customers will **get a phone call** from the pharmacy when their order has been processed so that they can pay over the phone or can come and pick up the items and pay at that point.
- Customers registered for **Home Delivery** can have these items delivered once they have been paid for over the phone.
- Non Home Delivery customers will need to come to the Pharmacy to collect their purchases once they have been rung to say that their order is ready.